

Fact Sheet

Direction for a Unified Quality Assurance Program

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The College of Health and Care Professionals of BC (CHCPBC) is moving forward with the development of a modernized and unified approach to a Quality Assurance Program (QAP). This program will support quality practice of more than 16,000 health and care professionals in nine professions and will be consistent with the *Health Professions and Occupations Act (HPOA)* when it is brought into force.

CHCPBC began exploring this new approach to the QAP in February 2025. Consultants with expertise in regulatory quality assurance program development were contracted by CHCPBC and completed the ([Ideas and Design Report](#)). The report, which was approved in principle by the Board in June 2025, contains detailed evidence to inform planning and is a resource for designing, developing, and implementing the QAP.

Direction for the new QAP

The purpose of the new QAP is to improve client/patient outcomes, and support health professionals' learning and performance by:

- Taking a unified approach to ensure consistency in public protection while reflecting profession-specific uniqueness;
- Assessing, monitoring and supporting health professionals' individual and collaborative performance, which is central to the delivery of safe care and improved client/patient outcomes;
- Including cultural safety and humility, health equity, and anti-discrimination initiatives.
- Supporting the prevention of harm by proactively identifying and addressing risks to patients and professional competence;
- Aligning with harmonized standards which will guide and inform QAP content; and,
- Meeting the expectations for Quality Assurance and the guiding principles in the *HPOA*.



Transition to the new QAP

- **From July 1 to December 31, 2025, registrants do not have to report their legacy QAP activities to the College while a new program is being developed.** This step is necessary to ensure that CHCPBC has the resources required to develop the new QAP that is evidence based and responsive to the quality assurance requirements in the *HPOA*.
- Health professionals are encouraged to participate in continuing education as part of their professional development activities that are focused on preventing patient/client harm and maintaining performance.
- CHCPBC acknowledges the importance of professional development undertaken by health professionals as one tool to maintain skills and support the delivery of safe care.
- In 2026, registrants will participate in transitional activities that will introduce the new and unified approach. Registrants will be asked to engage in the testing of tools for the new QAP, including a risk and protective factors inventory. More information about these activities will be shared at a future date.
- The new QAP will use a phased approach beginning with Phase One in 2027.
- It is essential for licensees to update practice necessitated by new evidence. Encouraging licensees to engage in continuing professional development will be important, though the QAP will not have specific targets, or prescribed learning methods for that education, nor will it track collected hours or credits based on a structured schema.
- The new QAP will include guided self-reporting related to professional development. However, quantified continuing education (ie. reporting continuing education hours) will not be required.

Next steps for registrants

- Starting July 1, 2025, tracking and reporting continuing education hours or credits with specific targets (Quantified CEs/CCCs) or prescribed learning methods for that education are not required.
- Self-reflection activities, portfolios, legacy “CCP” and practice quizzes, scheduled after July 1, 2025 (e.g., CCP, ASR, ACCR, PEP) are not required.
- QAP activities already completed by audiologists, dietitians, hearing instrument practitioners, opticians, optometrists, physical therapists, psychologists, and speech-language pathologists during the current QA cycle do not need to be reported to the College. Please note: Occupational therapists must complete and report QAP activities for the current registration renewal period.

More information

- Registrants will receive profession-specific information by email.
- The full [Ideas and Design Report](#) is available on the College website.

Questions

- Email QAPprograms@chcpbc.org or visit the [Quality Assurance Program page](#) on our website.